We are very pleased to invite you to the first City Health Conference organised by Royal College of General Practitioners (RCGP) London, taking place at the new RCGP headquarters, 30 Euston Square, on 24 - 26 April 2013.

The conference will take place in the Olympic city of London, a historic, vibrant and diverse city that has something for everybody. The London RCGP Faculties have joined together to organise this conference with its themes of Tackling inequalities, Reducing illness and Promoting health to make the delivery of quality healthcare in the urban environment a reality for all and not just for a few.

This conference will offer a cutting edge programme with:
- Keynote speakers
- Panel debates
- Specialist concurrent sessions
- Poster presentations
- Commercial exhibition
- Welcome reception
- Conference dinner
- Plenty of networking opportunities

We would like to invite you to present your work, present your posters and share your experiences with one another to refresh and reflect on good clinical care.

We have already secured a number of excellent speakers and facilitators, including: Simon Hughes, MP for Bermondsey and Old Southwark; Dr Sylvia Anie, Director of Social Transformation Programmes, Commonwealth Secretariat; Professor Steven Field, Chair of the National Inclusion Health Board; Sir Michael Marmot, Director, International Institute of Society & Health, MRC Research Professor in Epidemiology; Professor Jan De Maeseneer, Department of Family Medicine and Primary Health Care Ghent University and Professor Roger Jones, Editor of the British Journal of General Practice. In addition we are already receiving abstracts from all over the world so the meeting promises to be an unforgettable one.

As well as attending the conference, participants will have an opportunity to make visits to General Practices in London.

The conference is being managed by Profile Productions, organisers of the RCGP Annual Primary Care conference and many other healthcare events. Their 27 years of working in this field will be a great asset to City Health and we anticipate a conference of the highest quality.

**Please come and join us!**

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**Dr Tony Burch FRCGP**  
Chair, Host Organising Committee City Health Conference  
Chair of North & West London Faculty  
Chair of RCGP London

**Dr Mark Free MA FRCGP**  
Chair, Finance Committee City Health Conference  
Chair, South London Faculty RCGP  
Honorary Treasurer RCGP London

**Dr Gabriel Ivbijaro MBE FRCGP FWACPsych MMedSci MA**  
Chair, Scientific Committee City Health Conference  
Chair, North East London Faculty  
Honorary Secretary, RCGP London

**Why should you attend?**
- Attending the Conference will help your day-to-day practice and enhance your patient care relative to city health issues.
- Specialist concurrent sessions will focus on clinical updates.
- You will have the opportunity to network and exchange ideas with over 300 primary care professionals.
- You can enjoy the evening social programme for additional networking and relaxation.
- Add to your accreditation portfolio
- Meet with the trade to learn about new industry products, initiatives and service developments
### Wednesday 24 April

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<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>16.15</td>
<td>Registration, refreshments, exhibition and poster presentations</td>
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<tr>
<td>17.15</td>
<td><strong>PLENARY SESSION</strong></td>
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<tr>
<td></td>
<td>Chair’s welcome and opening</td>
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<tr>
<td></td>
<td>Tony Burch, Conference Chair</td>
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<tr>
<td>17.20</td>
<td><strong>Facing the global challenge of non-communicable diseases: the role</strong></td>
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<td></td>
<td><strong>of general practice from a Commonwealth Perspective</strong></td>
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<td></td>
<td>Dr Sylvia Anie, Director, Social Transformation Programmes,</td>
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<td>Commonwealth Secretariat</td>
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<tr>
<td>17.50</td>
<td>The role of general practice in promoting health equity in Europe</td>
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<tr>
<td></td>
<td>Prof. Jan De Maeseneer, Department of Family Medicine and Primary</td>
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<td>Health Care, Ghent University</td>
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<tr>
<td>18.10</td>
<td>Getting the best out of urban primary care</td>
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<tr>
<td></td>
<td>Michelle Drage, Londonwide LMCs and Londonwide Enterprise Ltd</td>
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<tr>
<td>18.45</td>
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<tr>
<td>20.00</td>
<td>Welcome reception in exhibition</td>
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### Thursday 25 April

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<tr>
<th>Time</th>
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<tbody>
<tr>
<td>08.00</td>
<td>Registration, refreshments, exhibition and poster presentations</td>
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<tr>
<td>09.00</td>
<td><strong>PLENARY SESSION – TACKLING INEQUALITIES</strong></td>
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<tr>
<td></td>
<td>Chair’s welcome and opening</td>
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<tr>
<td></td>
<td>Clare Gerada, Chair, Royal College of GPs</td>
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<tr>
<td>09.15</td>
<td>Health cities community orientated primary care and a sense of place</td>
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<td>John Ashton, President Elect, Faculty of Public Health, Royal</td>
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<td>Colleges of Physicians</td>
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<td>09.30</td>
<td>Determinants of health</td>
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<td>Professor Sir Michael Marmot, Director, International Institute of</td>
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<td>Society &amp; Health, MRC Research Professor in Epidemiology</td>
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<tr>
<td>10.00</td>
<td>Tackling inequalities to improve access to health</td>
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<td></td>
<td>Prof. Steve Field, Chair of National Inclusion Health Board</td>
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<tr>
<td>10.30</td>
<td>Exhibition, refreshments and poster presentations</td>
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<tr>
<td>11.15</td>
<td><strong>Concurrent Sessions A</strong></td>
</tr>
<tr>
<td>A1</td>
<td>Managing complexity and multi-morbidity in urban environments</td>
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<td></td>
<td>The challenge of managing patients coping with multi-morbidity in</td>
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<td></td>
<td>primary care: creating learning opportunities for medical students</td>
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<td></td>
<td>Rini Paul, King’s College, London</td>
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<td></td>
<td>Yuko Takedo, Ann Wylie, Kings College, London</td>
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<td></td>
<td>Challenges in managing patients’ medication post discharge</td>
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<td></td>
<td>Zahra Irannejad, Medicines Management Provider, NHS North of Tyne</td>
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<td></td>
<td>Gordon Pearston, Newcastle North &amp; East Clinical Commissioning</td>
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<td></td>
<td>Group, Elizabeth Mallett, Samantha O’Connell, Medicines Management</td>
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<td></td>
<td>Provider, NHS North of Tyne</td>
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<tr>
<td>12.15</td>
<td>Lunch, exhibition and poster presentations</td>
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### A2 Cardiac and respiratory

- Improving the experience for all people with COPD in a capital city using a value based healthcare strategy
  - Noel Baxter, London Respiratory Team
  - Chris Cooper, London Respiratory Team
- Safety of Lipid Lowering Drugs in Primary Care
  - Farah Qureshy, Wye Surgery
- Lipid-Lowering therapy with HMG-CoA reductase inhibitors (Statins) for the primary and secondary prevention of cardiovascular disease - a systematic review
  - Theofilos El Sayed Omar, Keele University Medical School

### A3 Uniquely urban health problems

- Bi-lingual Diabetes advocacy and befriending in Tower Hamlets
  - Shoba Poduval
- “Out in London... and Boston”: teaching medical care for homeless, motel families
  - Marcia Tanur, Boston University School of Medicine, USA
  - Roseanna Means, Women of Means, Harvard University School of Medicine
- Focussed care: impacting the triad of poor health, social complexity and deprivation
  - Laura Neilson, Hope Citadel Healthcare CIC
  - Ruth Chorely, Dev Shanker, Hope Citadel Healthcare CIC
  - John Patterson

### A4 Workshop - addressing mental health disparities by emphasizing culturally sensitive collaborative care practices

- Richard Bischoff and Paul Springer, University of Nebraska-Lincoln

### A5 Sexual health and STI’s

- Increasing primary care diagnosis of HIV and Chlamydia: can intelligent testing trump screening?
  - Judith Mullineux, Sexual Health In Practice (SHIP), Heart of England NHS Trust
  - Philippa Matthews, Sexual Health In Practice (SHIP), Heart of England NHS Trust
- Smear rates of 96% in deprived areas: One strategy
  - Adele Broad, Hope Citadel Healthcare
  - Laura Neilson, Hope Citadel Healthcare
- Blood pressure monitoring in women on the combined oral contraceptive pill in a large inner-city practice
  - Shehla Begum, University College London Hospital

### Practice Visits
### 13.15 PLENARY SESSION

**TACKLING INEQUALITIES: IS INTEGRATED CARE THE BEST WAY FORWARD?**
- Lis Paice, Dean Director of the London Deanery, and Director of Education, NHS London
- John Carnochan, Detective Chief Superintendent, Violence Reduction Unit, Scotland

### 14.15 Concurrent Sessions B

<table>
<thead>
<tr>
<th>B1 Health and ethnicity</th>
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<tbody>
<tr>
<td>Development and implementation of a primary care Sickle Cell Disease template</td>
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<tr>
<td>Ogo Okoye, NHS Brent</td>
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<td>Prakash Chatlani, Ricky Banarsee, NHS Brent</td>
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<tr>
<td>Blood-borne virus testing in at risk immigrant populations</td>
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<td>Pip Fisher, Locala</td>
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<tr>
<td>Rachel Haigh, Helen Casey, Locala</td>
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<tr>
<td>Vulnerable undocumented migrants and asylum seekers: access to primary care in London and elsewhere</td>
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<tr>
<td>Paquita de Zulueta, Doctors of the World, Imperial College</td>
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<tr>
<th>B2 Mental health in primary care</th>
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<tbody>
<tr>
<td>Improving the diagnosis and management of bipolar disorder: screening in primary care, integrated care pathways and specialised clinics</td>
</tr>
<tr>
<td>Nick Stafford, Leicestershire Partnership NHS Trust</td>
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<tr>
<td>Mark McConnochie, Shahid Hussain, Leicestershire Partnership NHS Trust, Mike McHugh, Leicestershire and Rutland PCT, Sarah Cassie, Peter Caunt, Rethink Mental Illness</td>
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<tr>
<td>Towards early intervention for youth mental health in primary care: a qualitative study of service provider perspectives in two deprived urban areas</td>
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<tr>
<td>Dorothy Leahy, Graduate Entry Medical School, University of Limerick</td>
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<tr>
<td>Claire Armstrong, Dublin City University, Barbara Dooley, University College Dublin, Edel Reilly, Fatima Regeneration Board, Patrick Ryan, David Meagher, Raymond O’Connor, Elisabeth Schaffalitzky, Walter Cullen, University of Limerick, Veronica O’Keane, St. James’s Hospital, Gerard Bury, UCD School of Medicine &amp; Medical Science, Paula Cussen Murphy, Rachel Davis, HSE Mid-West, Blanaid Gavin, Fiona McNicholas, Lucena Clinic, Bobby Smyth, Cherry Orchard Hospital, Rory Keane, Sláinte Drug &amp; Alcohol Services, HSE Mid-West, Eamon Keenan, Ellen O’Dea, HSE Dublin Mid-Leinster, Linda Latham, Liberties Primary Care Centre, Edel Reilly, Fatima Regeneration Board, Patrick Ryan, David Meagher, Raymond O’Connor, Elisabeth Schaffalitzky, Walter Cullen, University of Limerick, Veronica O’Keane, St. James’s Hospital, Lena Sanci, Pat McGorry, University of Melbourne, Tom O’Toole, Brown University</td>
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<td>Looking after the physical health of patients with an enduring mental illness living in supported accommodation</td>
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<tr>
<td>Surinder Singh, Amersham Vale Training Practice, London</td>
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<td>Stephanie Young, South London &amp; Maudsley NHS Foundation Trust</td>
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<tr>
<th>B3 Medically unexplained symptoms</th>
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<tr>
<td>Medically unexplained symptoms (MUS) in education and practice</td>
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<tr>
<td>Zoe Wang, University College London</td>
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<tr>
<td>Sophie Park, Marta Buszewicz, Kate Walters, UCL Department of Primary Care</td>
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<tr>
<td>Developing an alternative integrated approach to the management of regular attenders in primary care</td>
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<tr>
<td>Michelle Stubley, University of Nottingham</td>
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<tr>
<td>Chris Atta, Debbie O’Hara, Shireen Patel, Samuel Malins, Sara Bayes, Anthony Avery, Joe Kai, Richard Morris, University of Nottingham, NIHR, Collaboration for Leadership in Applied Health Research and Care for Nottinghamshire, Derbyshire and Lincolnshire (CLAHRC NDL)</td>
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<tr>
<th>B4 Population health</th>
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<tr>
<td>Tackling social inequalities - the opportunities and threats for GP commissioners</td>
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<tr>
<td>Eugenia Lee, Greenwich Clinical Commissioning Group</td>
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<td>Tackling health inequalities through trainee &amp; community partnerships</td>
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<tr>
<td>Catriona Chatfield, London Deanery</td>
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<td>Jayne Taylor, Mike Robinson, London Deanery</td>
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<td>Inequalities and quality improvement in the inner city 2009 -2012</td>
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<tr>
<td>Isabel Hodkinson, Tower Hamlets Clinical Commissioning Group</td>
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<th>B5 Workshop - difficult conversations</th>
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<tbody>
<tr>
<td>Catherine Millington-Sanders, NHS South West London, Richmond Borough Team</td>
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<td>JJ Nadicksbernd, NHS South West London, Richmond Borough Team</td>
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<tr>
<th>15.15 Exhibition, refreshments and poster presentations</th>
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<tr>
<th>15.45 - 16.45 PLENARY SESSION – LONG TERM CONDITIONS: MANAGEMENT IN THE URBAN ENVIRONMENT</th>
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<tr>
<th>15.45</th>
<th>The burden of chronic illness and the scope for improved care</th>
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<tr>
<td>Professor Roger Jones, Editor BJGP</td>
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<thead>
<tr>
<th>16.00</th>
<th>City health and hypertension</th>
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<tbody>
<tr>
<td>Dr Mark Ashworth, Clinical Senior Lecturer, King’s College London</td>
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<tr>
<th>16.15</th>
<th>Physical health in severe mental illness</th>
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<tr>
<td>Peter Schafield, King’s College London</td>
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<tr>
<th>16.30</th>
<th>Coping with COPD in the city</th>
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<tr>
<td>Dr Patrick White, King’s College London</td>
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16.50-17.50 Concurrent Sessions C

C1 Workshop - early diagnosis of cancer
Greg Rubin, GP and Professor of General Practice and Primary Care, Durham University

C2 Substance misuse and mental health
Recognising Bipolar Disorders in primary care - a new decision aid to help GPs
Daniel Dietch, Lonsdale Medical Centre, London
EHealth uses in the diagnosis and treatment of depression
Lydia Vogelaar-Kelly, University College London
TJ Nadickbernd, NHS South West London, Richmond Borough Team
The role of context in youth mental health and addiction issues: a qualitative study on social deprivation in two Irish cities
Elisabeth Schaffalitzky, University of Limerick
Dorothy Leahy, Walter Cullen, Claire Armstrong, David Meagher, University of Limerick, Gerard Bury, Barbara Dooley, University College Dublin, Paula Cussen Murphy, St. Joseph’s Hospital, Rachel Davis, Mid-Western Regional Hospital, Limerick, Blanaid Gavin, Fiona McNicholas, Lucena Clinic, Rory Keane, Bobby Smyth, Ray O’Connor, HSE Mid-West Drugs and Alcohol Services, Eamon Keenan, HSE Dublin Mid-Leinster, Linda Latham, Liberties Primary Care Centre, Pat McGorry, Patrick Ryan, University of Melbourne, Ellen O’Dea, South Inner City Partnership / Dublin South City, Veronica O’Keane, Trinity College Dublin, Thomas O’Toole, Brown University School of Medicine, Edel Reilly, Fatima Regeneration, Dublin
Alcohol and substance misuse work is core business of all general practice, an inner city view
Anna Eleri Livingstone, Tower Hamlets Share Care Scheme for Substance Misuse
Gill Bums, Tower Hamlets Share Care Scheme for Substance Misuse

C3 Lifestyles and diet
Breastfeeding advice - the roles and responsibilities of GPs in South East London. A focus group on common enablers and barriers
Surethnini Suntharalingam, Thamesmead Medical Associates
Eugenia Lee, Greenwich Clinical Commissioning Group
Active commuting, a target for improving physical activity levels: a quantitative study to measure the extent and prevalence of active commuting, and identify the barriers to it, among the employees of an organization in London borough of Ealing
Abdul Nasir, RCGP GMC
Muhammad Usman Mukhtar, GMC
A group education pilot, based in Primary Care, for paediatric patients at risk of anaphylaxis
Daniel Dietch, Lonsdale Medical Centre, London

C4 Chronic diseases
Diabetes improvement through mentoring and peer-led education
Christine Mead
Rachel Matthews, Samira Benomar, Enagage London
An evaluation of the impact of virtual clinics for people with Type 2 Diabetes in primary care
Neel Basudey, Lambeth Diabetes Intermediate Care Team
Practice networks - a step change in improvement
Sally Hull, Queen Mary University of London
John Robson, Queen Mary University of London

C5 Deep end workshop
Petra Sambale, Lead GP, Keppoch Medical Centre, Possilark

19.30 Conference Dinner, State Rooms, 30 Euston Square

Friday 26 April
09.00 Registration, exhibition, refreshments and poster presentations
09.30 PLENARY SESSION – ETHICAL ISSUES – HEALTHCARE RATIONING
• Paquita De Zuletua, GP and Honorary Senior Clinical Lecturer, Imperial College
• Andrew Papanikitas, Portfolio GP and PhD Student, King’s College London
• John Spicer, Head of School GP, London Deanery
• Peter Toon, GP, Canterbury
10.30 Exhibition, refreshments and poster presentations
11.15 Concurrent Sessions D

D1 Mental health and the elderly
An exploration of the impact on general practice of managing older patients in the community – is there a hidden inequality?
Christopher Weatherburn, NHS Tayside
David Bruce, Ross Reid, NHS Tayside, NHS Education for Scotland, Shawkat Hasan, Colin Levin, Malcolm Maclean, Rhona Guild, Gail Young, NHS Tayside
Improving dementia prevalence: A primary care based intervention aimed at “cleaning up” dementia diagnosis at a practice level
Paul Russell, Churchill Medical Centre, Martin Huddart, Waltham Forest PCT, Sube Banerjee, NHS London
Common mental health problems in the oldest old: does the need decline or are GPs failing to code it?
Thomas Main, Keele University

D2 Lifestyle and diet
Teaching medical students to contribute to health improvement and lifestyle modification
Ann Wylie, King’s College London School of Medicine, Kay Leedham-Green, Yuko Takeda, Kerry Boardman, Rini Paul, Ruth Sugden, King’s College London School of Medicine
Barriers to a healthy lifestyle among patients attending primary care clinics at a University Hospital in Riyadh
Ali Alquais, King Saud University College of Medicine
Salwa Tayel, King Saud University College of Medicine
A weekly walks programme
Farooq Ali, Royal College of Surgeons of England & Wales
Abdul Nasir, RCGP and Muhammad Usman Mukhtar

D3 Transient patients
Professor Steve Field, Chair of National Inclusion Health Board

D4 Chronic diseases
Inequalities in managing stroke risk in patients with atrial fibrillation
Elizabeth Pollard, Queen Mary University of London
Rohini Mathur, Queen Mary University of London
NSAID Prescribing in patients with Chronic Kidney Disease
Sally Hull, Queen Mary University of London
Rohini Mathur, Gavin Dreyer, Queen Mary University of London
Reducing health inequalities for disabled children
Sheila Davies, Contact A Family and Ella Baines, Brixton Hill Group Practice

D5 Workshop - the treatment of medically unexplained symptoms in primary care: A biopsychosocial systems approach
David Clarke, Oregon Health & Science University
Todd M. Edwards, University of San Diego, Gabriel Ivbijaro, The Wood Street Medical Centre, London, Igor Svab, University of Ljubljana, Lucja Kolkiewicz, East London NHS Foundation Trust, Henk Parmentier, General Practitioner, Croydon

12.15 Lunch, exhibition and poster presentations

PLENARY SESSION – IMPROVING HEALTH

13.15 Mental health and depression
Ian Walton, Chair, Primhe

13.45 Dementia - grand challenges and great solutions
Sube Banerjee, Professor of Dementia, Brighton and Sussex Medical School

14.15 Concurrent Sessions E

E1 Population health
Embedding social inclusion in general practice
Adrian Hegenchard, RCGP - Clinical Innovation & Research Centre
Una Macleod, University of Hull, RCGP - Health Inequalities Group, Helen Lester, Paramjit Gill, University of Birmingham, RCGP - Clinical Innovation & Research Centre
Risk perception, communication and response to personalised genetic information in context of risk-stratified screening for cancer of the general population
Susmita Chowdhury, Foundation for Genomics and Population Health
Alison Hall, Tom Dent, Hilary Burton, Foundation for Genomics and Population Health (PHG Foundation), Nora Pashayan, University College London, Paul Pharoah, University of Cambridge

E2 Lesbian, Gay and Bisexual healthcare: Improving your practice
Ten Top tips to help you serve your lesbian, gay and bisexual patients
Rafik Taibjee, Chairman - BMA Equality and Diversity Committee, GP Principal Merton Medical Practice
Co-Chair of GLADD, Programme Director, King’s GP Training Scheme

E3 Uniquely urban health problems
Reducing emergency admissions of patients with Sickle Cell Disease; using data to inform improvement and commissioning
Julie Reed, NIHR CLAHRC for Northwest London
Thirza Sawtell, NHS Northwest London, Stuart Green, NIHR CLAHRC for Northwest London
Patterns of healthcare use among adolescents attending an urban general practitioner led urgent care centre
Shamini Gnani, Imperial College London
Helen McDonald, Saiful Islam, Farzan Ramzan, Azeem Majeed, Sonia Saxena, Imperial College London, Michele Davison, North End Medical Centre, Tim Ladbrooke, London Central and West Unscheduled care Collaborative
Alternating medical doctor dispatch by the Japanese Red Cross Society after the great east Japan earthquake
Toshihiko Hata, Musashino Red Cross Hospital
Hiroshi Maruyama, Musashino Red Cross Hospital, Hiroki Tomita, Japanese Red Cross Society

E4 Workshop - Coping with diminishing continuity of care, yet increasingly complex and multimorbid patients: can risk stratification help us?
Luisa Pettigrew, Johns Hopkins Bloomberg School of Public Health
Karen Kinder, Steve Sutch Johns Hopkins Bloomberg School of Public Health

E5 Revalidation
Speaker tbc

15.15 PLENARY SESSION

15.15 Challenges of providing equitable health care in a multicultural city
Simon Hughes, MP for Bermondsey and Old Southwark

15.45 Technology and health
Phil Koczan, Clinical Lead for GPs, NHS London
Programme for IT’s

16.15 Conference awards

16.30 Close of conference
Social events

Welcome wine reception,
Wednesday 24 April - 18.45-20.00
A welcome reception will take place in the exhibition on Wednesday evening after the official conference opening, which will be an excellent opportunity for delegates to enjoy a glass of wine and meet and network with exhibitors and other delegates.

Conference dinner,
Thursday 25 April - 19.30
The conference dinner will take place in the State Rooms at 30 Euston Square. Situated on the fifth floor of the building, the State Rooms offer a stunning view of London with a roof terrace that can be enjoyed on a warm day. Delegates will enjoy a wine reception followed by a fabulous three course dinner and entertainment.

Exhibition and sponsorship
The conference will be accompanied by a commercial exhibition providing delegates with the opportunity to explore and learn about primary care products, services and suppliers.

If you are interested in exhibiting at the event, please contact us on 020 8832 7311 or email rcgpcityhealth@profileproductions.co.uk

Venue
The conference will be held in the first class conference facilities at the RCGP’s brand new headquarters: 30 Euston Square, in central London.

Situated in the heart of London, the venue is easily accessible, located opposite Euston mainline station. Euston and Euston Square tube stations are a minute’s walk away.

Accommodation
London offers a vast range of accommodation options from five star hotels to intimate guest houses. If you require assistance with booking a hotel please contact us 020 8832 7311 or email rcgpcityhealth@profileproductions.co.uk
Please indicate which sessions you wish to attend

Conference sessions

Please indicate which sessions you wish to attend

Concurrent session A – Thursday 25 April, 11.15 – 12.15
- A1  - A2  - A3  - A4  - A5
Concurrent session B – Thursday 25 April, 14.15 – 15.15
- B1  - B2  - B3  - B4  - B5
Concurrent session C – Thursday 25 April, 16.45 – 17.45
- C1  - C2  - C3  - C4  - C5
Concurrent session D – Friday 26 April, 11.15 – 12.15
- D1  - D2  - D3  - D4  - D5
Concurrent session E – Friday 26 April, 14.15 – 15.15
- E1  - E2  - E3  - E4  - E5

Conference Dinner, Thursday 25 April ................................................. £60

Please indicate below which day/s you wish to attend

Wednesday      Thursday       Friday

Conference sessions

Personal details

Title
First Name
Surname
Position
Organisation
Correspondence Address
Postcode
Tel
Email

Special requirements

Vegetarian  Vegan  Wheelchair access  Hearing loop
Other
I am not willing to have my details published in the delegate list

Registration fees

Member rates apply to current members of the RCGP

Ticket type Before 31 Jan 2013 1 Feb 2013 onwards
- Full conference: member £375 £445
- Full conference: non member £425 £495
- Full conference: AIT member £325 £375
- Full conference: AIT non member £395 £465
- Wednesday only: member £45 £55
- Wednesday only: non member £55 £65
- Wednesday only: AIT member £35 £45
- Wednesday only: AIT non member £50 £60
- Thursday or Friday only: member £175 £195
- Thursday or Friday only: non member £225 £245
- Thursday or Friday only: AIT member £145 £165
- Thursday or Friday only: AIT non member £195 £215

Please indicate below which day/s you wish to attend

Wednesday      Thursday       Friday

Conference Dinner, Thursday 25 April ................................................. £60

Payment details

PLEASE NOTE DELEGATES REGISTERING WITHIN 28 DAYS OF THE CONFERENCE MUST INCLUDE CREDIT CARD DETAILS FOR PAYMENT

- I enclose a cheque made payable to ‘RCGP Conference Ltd’ for £
- Please debit my credit/debit card for the sum of £
- Card no
- Expiry
- Security No
- Issue no

Cardholder name and address if different from above

I enclose a cheque made payable to ‘RCGP Conference Ltd’

By signing this form I confirm I have read and agree to the terms and conditions outlined below.

Signature

Please return this form to Profile Productions Ltd, Northumberland House, Popes Lane, London W5 4NG. Tel: 020 88327311 Fax: 020 88327301 Email: rcgpcityhealth@profileproductions.co.uk

Terms and conditions

1. The organiser of the RCGP Cityhealth Conference on 24-26 April 2013 is Profile Productions Ltd, Northumberland House, Popes Lane, London W5 4NG.
2. Registrations can only be accepted on receipt of a completed registration form.
3. Completion of this registration form constitutes a legally binding agreement.
4. Your place is not guaranteed until you have received confirmation from Profile Productions Ltd.
5. Profile Productions Ltd. cannot be held responsible should your registration form not be received.
6. Any delegates registering within 28 days of the start of the conference MUST include valid credit card details on the registration form.
7. All invoices should be paid within 21 days of the invoice date and MUST be paid prior to the conference. Failure to do so may result in your place being cancelled.
8. Any delegates registering within 28 days of the start of the conference MUST include valid credit card details on the registration form.
9. The delegate is responsible for ensuring payment to Profile Productions Ltd. has been made. Any delegates arriving at the conference without payment having been made will be asked to provide credit card details as a guarantee of payment; refusal to do so may result in entry to the conference being denied.
10. Registration fees include VAT @ 20%, refreshments, lunch and conference materials.
11. Cancellations will only be accepted in writing. Cancellations received on or prior to 24 March 2012 will be refunded subject to a £45 administration fee. Cancellations received after 24 March 2012 will not be refunded. However, substitute delegates will be accepted at any time.
12. Any delegate registered to attend who, for whatever reason, may not be able to attend the conference, is still liable for payment as per the cancellation policy in item 11.
Please return this booking form to:

Profile Productions Ltd,
Northumberland House,
Popes Lane,
London W5 4NG.

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Fax: 020 88327301
Email: rcgpcityhealth@profileproductions.co.uk